# alertme creating smart homes



#### The real 2020 challenge: Simplicity

CIR Smart Grids 5<sup>th</sup> June 2013 pilgrim.beart@alertme.com www.cir-strategy.com/events

























#### Today



- Intro
- Big Picture
  - View from the Analysts
  - What's happening on the Internet of Things?
  - What's happening in the home?
- Towards Simplicity
- Conclusions

#### Intro



#### AlertMe is the cloud link to your home

#### **Smart Energy Analytics**



**Smart Heating** 



**Smart Appliances** 



**Smart Home** 



Information

Analysis on how I & when I use energy to help understand my bill and advice on how to save.

- HeatingCooling
- Hot water

- Remote Control
- Appliances

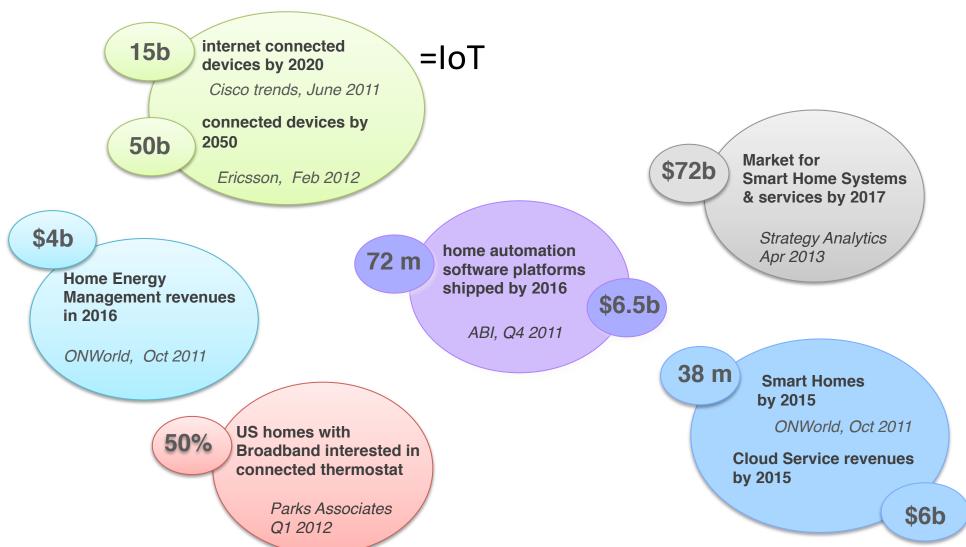
- Lights
- Locks
- Security
- Cameras



## Big Picture

## What the analysts are saying





#### INTERNET OF THINGS LANDSCAPE



© Matt Turck (@mattturck), Sutian Dong (@sutiandong) & FirstMark Capital (@firstmarkcap)

MOSORO

(Thedoo)

springboard();

alertme

#### Evolution of connected devices



# MORE THAN 50 BILLION CONNECTED DEVICES

Ericsson, Feb 2012

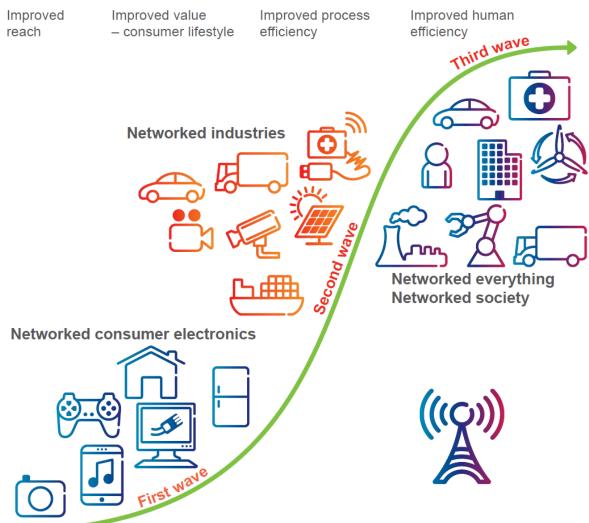
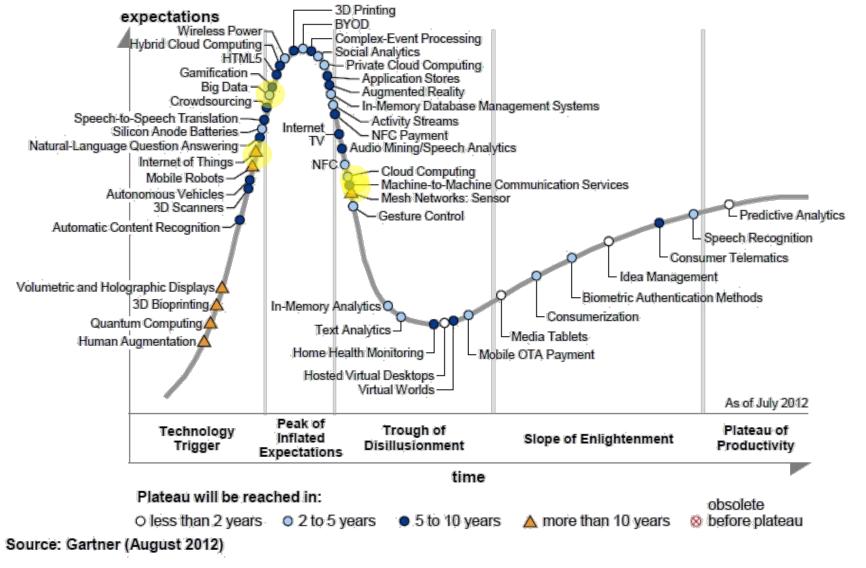


Figure 2. The three waves of connected device development.

## Technologies maturity







8

#### Home appliances & devices



## 65 million

the number of devices in British homes — including desktop and laptop computers, and peripherals like scanners, printers, disk drives — rose from 30 million to 65 million.<sup>34</sup>

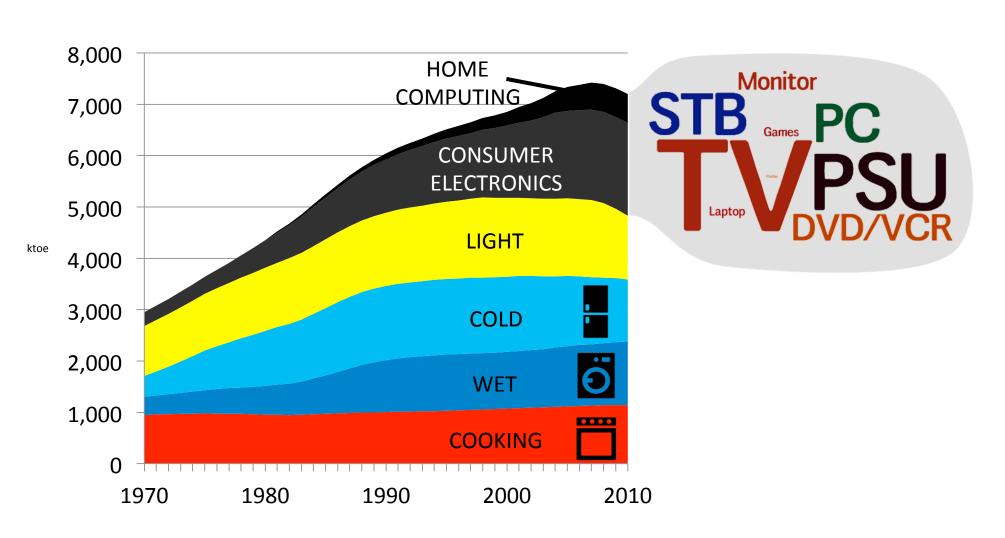


In 2009 the average household owned 11 times more consumer electronics items than they had in 1970, and three and a half times more than in 1990

[Av home has 41 appliances today]

## Home Electricity use





## "Big Data"



- Smart Meters are not "Big Data"!
  - From at most 24 data-points/year/home today
  - to 17,000 with Smart Meters
- One AlertMe sensor generates
  - -> 86k data-points/day, 31m data-points/year
- And e.g. "social" is Big Data because many:many

Volume + Velocity + Variety + Veracity



## **Towards Simplicity**

#### Connected Home – not new



Connected home technology has existed since at least as far back as 1975...

This is X10 Powerhouse for the Commodore 64, from 1986.



## But when everything is talking...





What if you had a whole home full of attention-seeking devices?

#### Too much information ....



.... as bad as no information

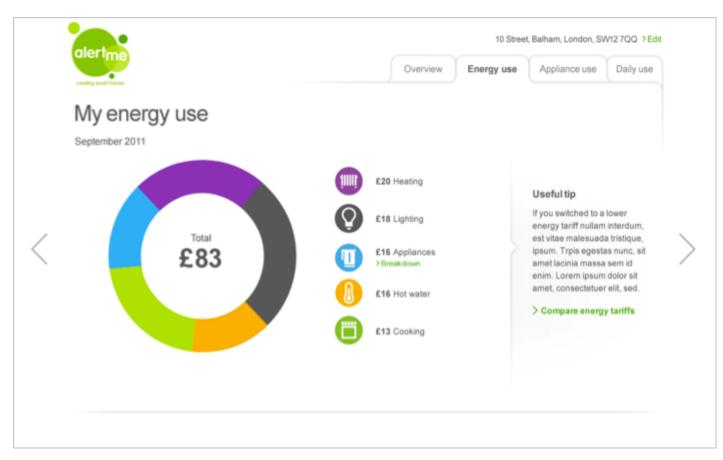
User instructions:

1) Ignore it



## Making data useful





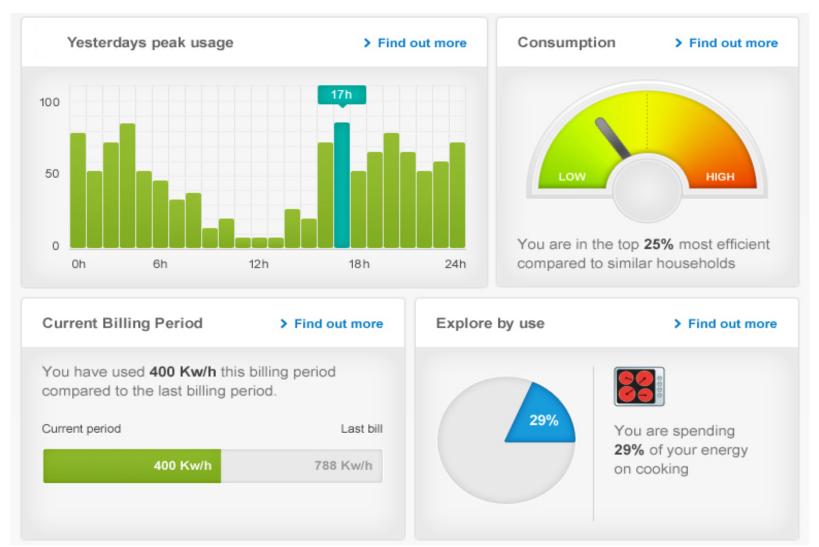
We love graphs ......

so consumers must - right?

WRONG - don't make them jump through hoops

## Consumers - not business analysts





"What's a dashboard?"

#### Simple information – often best



"Your boiler has a pilot light, this wastes about £120 per year"

"You spend three times as much on lighting than other homes like yours"

"Have a look at your thermostat – it's quite high. Turning it down 1°C would save you £22 a quarter"

#### Conclusions



- From a Grid perspective:
  - Grid may be a driver of IoT
- From a Consumer perspective:
  - By time grid is involved in the home, consumer IoT will be quite mature
- Smart Meters are just another place to get data
  - To grid, SM's are the key
  - To consumer: Just another minor Peripheral
- CADs



#### Don't focus on the Things, focus on the Data



Don't focus on the Data, focus on the Information



Don't focus on the Information, focus on the Message



## The Real Challenge: Getting engagement with the consumer

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#### **Connected Home Applications**



- Verticals starting to get penetration at scale:
  - Security
  - Energy (esp. Heating & Cooling, PV)
    - £30bn/year in UK alone
    - Smart Meters
  - Telecare
  - Fitness (FitBit, Nike Fuel Band...)
- Getting more consumer-driven (B2C)
  - Will Kickstarter accelerate this?

#### CH Channels to market



- Telcos, Retail, Utilities, CE
- Many don't get it yet
  - Some just looking to monetise existing investment
    - Not putting customer first
    - Walled garden (e.g. O2 Joggler)
- Some understand its disruptive potential
  - Threats
    - Disintermediation by product vendors
    - Increased end-user complexity
  - Opportunities:
    - Owning relationship
    - Reducing complexity
- But don't quite see how the ecosystem will work

## **Connected Home Gateways**



- Dedicated
- STB
- E-Meter/Comms Hub
- Broadband router
- Smartphone
- Femtocell

## Why now?



- Trend: from Products->Service
  - Enduring service relationship (vs. one-time sell)
  - Easier UX Smartphone App
  - Remote access & control (for humans & machines)
- Barriers falling
  - Increasing availability of Internet dial-tone
  - Falling costs of connecting
- ARM: huge growth in embedded licenses

## Summary



#### **Conclusions:**

- Revolution is being consumer-led
- Seem to be 3 or 4 killer Apps for Connected Home
- Many places a CH hub functionality can live
- IoT moving from vertical to horizontal

 By the time Smart Grid becomes relevant in the home, consumer plays will already be entrenched